# I AM NCR SECURE ACCESS



### NCR Secure Access provides you secure, remote access to your individual sites

It is easier than ever to view and print Aloha Manager reports, access your sites, and gain visibility to potential operational and security risks through proactive alerts. Secure Access uses the most current security best practices to ensure data at the site remains safe and secure when accessed remotely.

#### Alerts

System alerts are displayed prominently on the Secure Access main screen to provide quick and easy notification that a potential security risk has been detected or some other operational issue was encountered. This information enables you to be proactive in addressing potential problems at the site.

#### Security alerts

- Unauthorized remote access application detected
- Windows updates turned off or out of date
- No anti-virus software detection

#### **Operational alerts**

- Unsettled credit card batch
- Pending offline credit transactions
- Low disk space



## Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 300 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 26,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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## **Featured functionality**

#### **Run reports**

When logged in you have the ability to run specific system reports at a single site from anywhere and print the reports to a local printer.

#### Remote control to back of house

Using a secure VNC connection, Secure Access allows users to establish a remote connection with the back of house server. A remote user is able to access a site and navigate on the back of house as if they are actually at the site.

## **Current security best practices**

#### Only outbound connections

Secure Access is not dependent on an open in-bound connection which is inherently insecure. No user interaction is required at the site to establish an outbound connection. Secure Access connects securely in the background without interrupting normal site operations.

#### **Encrypted communications**

All communications to and from the site are encrypted using Secure Sockets Layer (SSL) and Secure Shell (SSH) to maximize security.

#### File transfer to back of house (BOH)

Use the Secure Access File Transfer functionality to transport files between a local computer and a remote computer in a seamless, "behind the scenes" manner.

#### **User authentication**

The Security Code offers three multi-factor methods to log in to Secure Access. If you obtained one, you can use the RSA security code generator device, you can have the security code sent to you in a text message, or you can use the Pulse Login Authenticator on an iOS or Android device.

#### Logging

Secure Access securely logs all user activity at the data center.

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